



#8/AMDT B  
8-28-03  
J. Ellis

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: TAM et al.

Attorney Docket No.: ACC1P001

Application No.: 09/550,706

Examiner: Bachner, Rebecca M.

Filed: April 17, 2000

Group: 3623

Title: ON-LINE APPOINTMENT SYSTEM

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first-class mail on August 11, 2003 in an envelope addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450.

Signed:

*Kristina Gomez*  
Kristina Gomez

AMENDMENT B

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated April 11, 2003, please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begin on page 2 of this Amendment.

**Remarks/Arguments** begin on page 10 of this Amendment.

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